



## Office of the Ohio Consumers' Counsel

Your Residential Utility Consumer Advocate

# CONSUMER FACT SHEET

### Office of the Ohio Consumers' Counsel

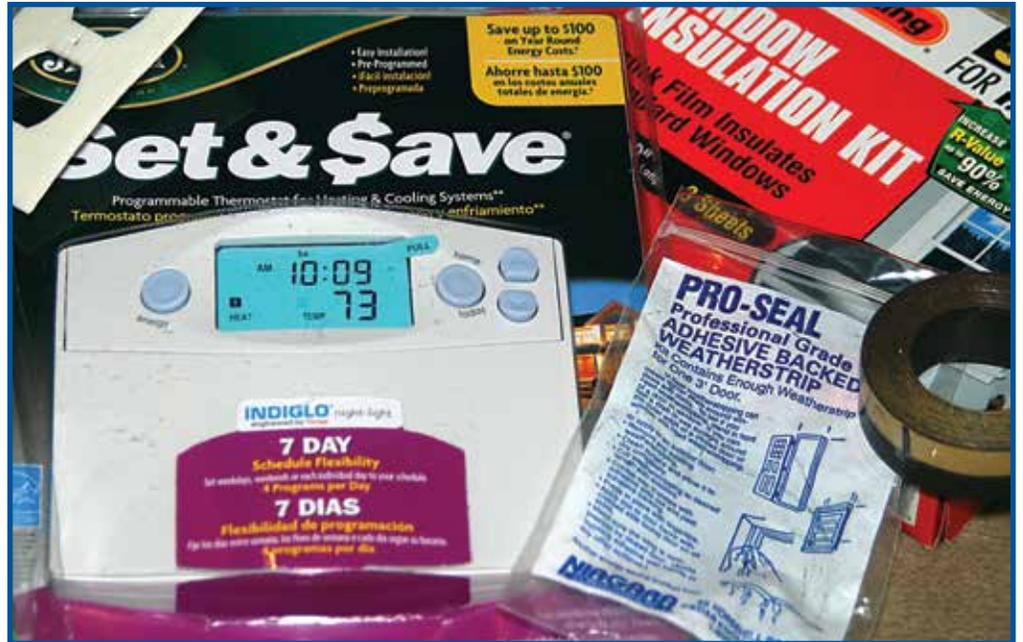
65 East State Street  
7th Floor, Columbus, OH  
43215

TWITTER:  
@OCC4Consumers

E-MAIL:  
occ@occ.ohio.gov

WEBSITE:  
www.occ.ohio.gov

# WHAT YOU NEED TO KNOW ABOUT THE HOME WEATHERIZATION ASSISTANCE PROGRAM



More and more Ohioans are finding it difficult to pay the increasing costs of their electric and natural gas bills. One reason may be that the home has not been properly insulated. Unless a home has proper insulation or other systems in place to efficiently control temperatures, energy use may be higher and result in more expensive monthly bills. The Office of the Ohio Consumers' Counsel (OCC), your residential utility consumer advocate, offers the following information about the state Home Weatherization Assistance Program (HWAP) for consumers who are income-eligible.

### What is HWAP?

The Home Weatherization Assistance Program is a federally-funded energy efficiency program available to income-eligible residential consumers. It is administered by the Ohio Development Services Agency (ODSA) and helps lower energy bills by properly weatherizing homes so heated or cooled air stays inside. Some of the free services included in the program are:

- ▶ Health and safety testing and inspections;
- ▶ Heating system repairs or replacements;
- ▶ Reduction of air leakage from major sources, such as a chimney or wall;
- ▶ Attic, wall, floor, duct, water tank, and basement insulation; and
- ▶ Personalized energy management plan.

Those approved for the HWAP program will receive a home inspection to determine which weatherization services will be most cost effective. Renters must have landlord approval.

### Who is eligible?

Consumers are eligible for the program if they are at or below 200 percent of the federal poverty level (see chart). Families who have received assistance in the past 12 months from the following programs are automatically eligible:

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The Office of the Ohio Consumers' Counsel (OCC), the residential utility consumer advocate, represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts.

The state agency also educates consumers about electric, natural gas, telephone and water issues.

For more information, please visit the OCC website at [www.occ.ohio.gov](http://www.occ.ohio.gov).



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- ▶ Home Energy Assistance Program (HEAP);
- ▶ Percentage of Income Payment Plan (PIPP Plus);
- ▶ Supplemental Security Income (SSI); or
- ▶ Temporary Aid to Needy Families (TANF).

Priority is given to Ohioans who are older than 60 years of age, those with disabilities, those with children in the home, and those households with high energy usage.

**How to apply**

To apply for HWAP, consumers should contact their local Community Action Agency. Home Energy Assistance Program (HEAP) applicants may apply for HWAP by checking the box for weatherization on the online application at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov).

For additional information, or to find your local Community Action Agency, visit [www.development.ohio.gov](http://www.development.ohio.gov) or call ODSA at 1-800-282-0880.

**2021 Income Guidelines**

Size of household*	Total Gross Annual Household Income
	200%
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

\* For families/households with more than 8 persons, please contact your local community action agency.